

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT				1. Contract Number POTO-2004-R-0028		Page of Pages 1 1	
2. Amendment/Modification Number A003		3. Effective Date		4. Requisition/Purchase Request No.		5. Solicitation Caption TICKET PROCESSING SYSTEM	
6. Issued By: OFFICE OF CONTRACTING AND PROCUREMENT 441 4TH STREET, NW, SUITE 930S WASHINGTON, DC 20001 202 727-2277				7. Administered By (If other than line 6)			
8. Name and Address of Contractor (No. Street, city, country, state and ZIP Code)				(X) 9A. Amendment of Solicitation No. POTO-2004-R-0028 (SOL 1)			
				9B. Dated (See Item 11) 4-Aug-04			
				10A. Modification of Contract/Order No.			
				10B. Dated (See Item 13)			
Code		Facility					
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS							
<input checked="" type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers <input type="checkbox"/> is extended. <input checked="" type="checkbox"/> is not extended. Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended, by one of the following methods: (a) By completing Items 8 and 15, and returning 6 copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or fax which includes a reference to the solicitation and amendment number. FAILURE OF YOUR ACKNOWLEDGEMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by letter or fax, provided each letter or telegram makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.							
12. Accounting and Appropriation Data (If Required)							
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS, IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14							
A. This change order is issued pursuant to: (Specify Authority)							
The changes set forth in Item 14 are made in the contract/order no. in item 10A.							
B. The above numbered contract/order is modified to reflect the administrative changes (such as changes in paying office, appropriation date, etc.) set forth in item 14, pursuant to the authority of 27 DCMR, Chapter 36, Section 3601.2.							
C. This supplemental agreement is entered into pursuant to authority of:							
D. Other (Specify type of modification and authority)							
E. IMPORTANT: Contractor <input type="checkbox"/> is not, <input type="checkbox"/> is required to sign this document and return _____ copies to the issuing office.							
14. Description of amendment/modification (Organized by UCF Section headings, including solicitation/contract subject matter where feasible.)							
SEE ATTACHED							
Except as provided herein, all terms and conditions of the document referenced in Item (9A or 10A) remain unchanged and in full force and effect							
15A. Name and Title of Signer (Type or print)				16A. Name of Contracting Officer Bruce Witty			
15B. Name of Contractor		15C. Date Signed		16B. District of Columbia		16C. Date Signed	
(Signature of person authorized to sign)				(Signature of Contracting Officer)		8/26/2004	

MSMP ONEDONE TICKET PROCESSING SYSTEM (SOL 1)

AMENDMENT A003

THESE ARE NEW CLAUSES TO BE ADDED TO THIS SOLICITATION.

H.11. MANDATORY SUBCONTRACTING REQUIREMENT

The Prime contractor shall subcontract 35 % of the total dollar value of this task order to one or more certified Local Small Disadvantaged Business Enterprise (LSDBE) firms.

H.12. LIQUIDATED DAMAGES

If during the performance of the contract, the contractor fails to comply with the subcontracting plan submitted in accordance with the requirements of this task order the contractor shall pay to the District liquidated damages in the sum of \$500 for each calendar day the contractor fails to comply with the subcontracting plan.

Prior to assessing any liquidated damages under this provision, the Contracting Officer shall issue a written notice informing the contractor that it is not in compliance with the subcontracting plan and set forth the areas of noncompliance. The written notice from the Contracting Officer shall provide the contractor with 10 days from the date of receipt of the written notice to correct any areas of non-compliance or to demonstrate that the contractor has used good faith efforts to comply with the subcontracting plan. If the contractor fails to correct any areas of non-compliance or demonstrate good faith efforts within the 10-day period, the Contracting Officer shall assess liquidated damages beginning on the first day after the end of the 10-day period.

If failure to comply with the subcontracting plan is such that the Contracting Officer determines it to be a material breach of the contract and terminates the contract under the Default Clause of the Standard Contract Provisions, the contractor shall be liable for aforementioned liquidated damages accruing until the time the District may reasonably obtain similar goods or services.

MSMP ONEDONE TICKET PROCESSING SYSTEM (SOL 1)

AMENDMENT A003

THIS REVISED CLAUSE REPLACES PREVIOUS PARAGRAPH L.24.3.

L.24.3. UTILIZATION OF LOCAL, SMALL, AND DISADVANTAGED BUSINESS CONCERNS.

A statement detailing a subcontracting plan shall be submitted as part of the proposal. The Prime contractor shall subcontract 35 % of this task order to one or more certified Local Small Disadvantaged Business Enterprise (LSDBE) firms. The subcontracting plan shall include the following:

- (a) A description of the goods and services to be provided by the LSDBE firm
- (b) For any LSDBE firm proposed as a subcontractor the vendor must submit at the time of, and as part of your proposal, the following documentation, as applicable to that firm:
 - (i) Evidence of the vendor's, subcontractor's, or joint venture partner's certification or self- certification as a LBE, DBE or RBO, to include either:
 - A copy of all relevant letters of certification from the Local Business Opportunity Commission (LBOC) or:
 - A copy of any sworn notarized Self-Certification Forms prescribed by the LBOC, along with an acknowledgement letter issued by the Director of the LBOC. Businesses with principal offices located outside of the District must first be certified as LBEs before qualifying for self-certification.
- (c) A statement of the dollar amount for each subcontract.
- (d) The names and addresses of all proposed subcontractors
- (e) The name of the individual employed by the prime contractor who will administer the subcontracting plan, and a description of the duties of the individual
- (f) This clause should be flowed down to all tiers of subcontractors
- (g) Assurances that the prime contractor will cooperate in any studies or surveys that may be required by the contracting officer, and submit periodic reports, as requested by the contracting officer, to allow the District to determine the extent of compliance by the prime contractor with the subcontracting plan
- (h) List the type of records the prime contractor will maintain to demonstrate procedures adopted to comply with the requirements set forth in the subcontracting plan, and include assurances that the prime contractor will make such records available for review upon the District's request

MSMP ONEDONE TICKET PROCESSING SYSTEM (SOL 1)

AMENDMENT A003

THIS IS A NEW CLAUSE TO BE ADDED TO THIS SOLICITATION.

L.24.4. LOCAL SMALL DISADVANTAGED BUSINESS ENTERPRISE (LSDBE) FIRMS

A list of currently certified LSDBE firms in the Information Technology field along with a list of certified LSDBE firms can also be found at <http://olbd.dc.gov>. This list can be searched by NIGP code. A list of NIGP codes can be found at <http://ocp.dc.gov>.

#	Question	Answer
	Functionality	
1	As part of the response to the Ticket Processing System - #1, is the bidder expected to provide application software that will reside on wireless handheld devices, MDC's or remove devices, even if procurement of these devices occurs under Solicitation #6? If so, how will software/hardware compatibility be assured?	Bidder is required to provide the application software for handheld devices based on industry standards.
2	Section C.4 and Exhibit #6 of the RFP give the functional requirements for the ticket processing system. Exhibit #7 lists future functional requirements not in the scope of the RFP. However all the functional requirements in Exhibit #7 are also listed in Exhibit #6. Which functional requirements are mandatory and which are optional?	The functional requirements in Exhibit #7 are optional. The GPS requirements in Exhibit #6 are for information only, describing functionality the District would like in future. GPS functionality is not required for this solicitation.
3	Section C.4.22.1 details that bidders must capture information resulting from activities relating to moving enforcement. Please clarify whether the interface between the Ticket Processing System and the "Remote Device-Cameras" is outside the scope of the Ticket Processing System-#1.	You are expected to accept data, including images, from these devices.
4	Section C.4 1.19 requires the capability to send targeted electronic alerts. Does the District have an existing electronic infrastructure for their current handheld devices?	A wireless network infrastructure will be provided. Current PDA's have Instant Messaging capability.
5	Section C.4 2.15 is an interface for addressing using GPS coordinates. The functional requirements for GPS utilization, C.4 20.3 and C.4 21.3, are listed in Exhibit #7 as future requirements. We interpret that this is a future requirement. Please confirm this understanding.	Yes, GPS is a desired, future functional requirement.
6	Section C.4 7.1 requires that system accept and process plaintiff's request for hearings. It specifies the request can come from in person, telephone, mail, and online. Does in person, telephone, and mail that a DMV user will use a browser interface to input the request into the system? Does an "online request" in this context mean the Internet? If so, is the ticket processing system to provide the plaintiff web user interface (web pages) or is the request to come as a system interface (e.g. JMS message or web services request)?	Customer online access is provided by the vendor through web pages that are part of the application.
	Hardware/Software	
7	As part of the response to the Ticket Processing System - #1, is the contractor required to provide any wireless handheld device, MDC or remote device? Or will of the devices referred to in sections C.4.11, C.4.13, C.4.14, C.4.15, and C.4.18 be procured under Solicitation #6?	This solicitation does not include wireless devices. It does include the software required to run the application on these devices.

#	Question	Answer
8	Does an "online request" in this context mean the Internet? If so, is the ticket processing system to provide the plaintiff web user interface (web pages) or is the request to come as a system interface (e.g. JMS message or web services request)? Does the District have remote devices in service that the ticket processing system will have to support? If so can we get a list type of devices and the number in use? To support these devices does the District have infrastructure and standards in place? (E.g. WAP, wireless gateways). Some of the functional requirements for remote devices may require device capabilities not found on existing devices, such as GPS and panic buttons. If so do these devices need to be replaced or can they be used with restricted function?	District staff will access a web-based application; residence will access the application via the Web. The application will run on industry-standard handheld devices; the bidder will indicate the number of devices that can be supported. The District will provide the wireless infrastructure. GPS is not required for this solicitation. IM can be used instead of a panic button.
9	Section C.4 221.1 requires the ticket processing system to capture infraction information directly from digital cameras. Does the District have digital cameras in use that we will need to support? If so can you provide the manufacturer, model, and information on the interface connection currently used?	The application must receive data, including images, from cameras. Digital cameras are not part of this solicitation.
10	Section C.4 1.2 requires that the ticket processing system has the capability for a citizen to make an online request. Most of the functional requirements are for internal District users. Does this mean that the requirement is for citizens to have an online user interface to the ticket processing system? If so, what is the type of online request interface required (e.g. Internet, VRU, Kiosk)? Is the ticket processing system expected to provide the citizen a user online interface or will the request come to ticket processing system as a system interface (e.g. JMS message or web services request)?	District residents will access the application via the Internet. The bidder will provide web pages as part of the application.
	Integration	

#	Question	Answer
11	<p>The real time interfaces are a critical component to the function of the ticket processing system. Although a separate solicitation will be used to provide the integration between systems, the technology used for this integration has an impact on the modifications necessary to a ticket processing system offering. For example the coding necessary to support a messaging solution such as JMS is different than the coding for a distributed CICS approach. Different skills, tools and techniques are required. Getting data into and out of the ticket processing system will require the system to utilize some Enterprise Application Integration (EAI) technology coding. From the bidder's conference our understanding is that we are to define our EAI requirements and the implementer of the integration solicitation will be responsible for the interfaces. Is our understanding correct? What will the ticket contractor's responsibilities be to assist with the implementation and testing of interfaces developed by the Interface vendor?</p> <p>Law enforcement CAD systems can be very proprietary,</p>	SeeBeyond is the District EAI standard and will support open, industry-standard software. The bidder is required to test to ensure interfaces are operational.
12	<p>Sections C.1 4, C.4 1.7, and C.4 10.1 require the ticket processing system to interface with NCIC. Section C.4 2.7 states that currently the MSMP – Destiny system retrieves data from NCIC. Is the requirement for the ticket processing system to retrieve data directly from NCIC or can the ticket processing system go through the MSMP – Destiny interface? If going to NCIC directly, is the integration solicitation vendor responsible for developing the interface to NCIC including conforming to any NCIC standards, and certifications?</p>	Bidder is not responsible for this interface. The bidder is responsible to request and accept data.
	Timelines	
13	<p>Some of the requirements such as the online information requests discussed in Section C.4. 1.2 and Calendar features described in section C.4. 1.18 are extremely useful, but complex functions that can increase project risk, especially for compressed schedules. Are all functional requirements required to be implemented by May 2005 or can some of these features be phased in after that date? If so, which features can be phased in after May 2005?</p>	The District will select a best value vendor based upon price, functionality, schedule, and other evaluation factors stated in the solicitation.
	Solicitation	
14	<p>In order to present a highest value response we are interested in contacting other vendors that have expressed an interest in the solicitation. It would be very useful to us to get a list of vendors that were supplied the RFP, so that we can begin to address teaming partner potential. Is it possible for you to share this list with us and the other interested parties?</p>	Yes, the solicitation mailing list is attached to this Amendment A002.

#	Question	Answer
15	Will the District consider requests for extension of the solicitation closing date?	Yes, the solicitation closing date has been extended to September 30, 2004.
16	What is the deadline for a vendor to be on the GSA schedule? (Proposal submission? Notification of award? Contract signing?	Proposal/Solicitation submission.
17	Will the District grant an extension to allow a vendor to get on the GSA schedule?	No.
18	Will the District consider waiving the GSA schedule requirement for the District's incumbent ticket processing vendor?	No.
19	Must the Alternate Proposal allowed under RFP Section B.4 adhere to the same organizational format and page limits as described in RFP Section L.24.1.1?	Yes, the Alternate Proposal must adhere to the same organizational format and page limits as described in SOL Sec L.24.1.1.
20	Would like to know why no LSDBE participation requirement is included in this solicitation?	An LSDBE requirement has been included in this solicitation.

ONEDONE MSMP
SOURCE LIST (Rev 8/20/04)

	Company	Contact Information	Email Address
1	BPO Logic	1248 Travisview Court Gaithersburg, MD 20878 Attn: Krishna Nurthi (301) 252-9922	Krishna@bpologic.com
2	Softchoice Corporation	901 N. Stuart St. Suite 1170 Arlington, VA 22203 Attn: Don Tiaga Executive Contracts Manager Softchoice Government 703-469-1864 Office 571-236-1111 Mobile 703-469-3897 Fax	dtia@softchoice.com
3	InterTech Information Management, Inc. Corporate Headquarters	2550 Northwinds Pkwy, Suite 175 Alpharetta, Georgia 30004 (770) 804-8080 (800) 671-7272 (770) 290-5116 Fax	info@intertech.com
4	Oracle Corporation State & Local Government Sales	1910 Oracle Way Reston, VA 20190 Mailstop 1-4183 Attn: Bill McDonald (703) 364-2686 703-364-2078 Fax	Bill.mcdonald@oracle.com bill.mcdonald@ingeniumcorpcom
5	T2 Systems	7835 Woodland Drive, Suite 250 Indianapolis, IN 46278 Attn: Tim Maginn 800-434-1502 (317) 524-5500 (317) 524-5501 Fax	tmaginn@t2systems.com info@t2systems.com
6	Enforcement Technology, Inc.	28 Hammond Suite C Irving, CA 92618 Attn: Gary Ward (949) 707-3832 (949) 707-3826 Fax	etec@autocite.com gward@autocite.com olumcreekisd@aol.com
7	Cardinal Tracking	281 Mill Valley Road Belchertown, MA 01007 Attn: Dave Meers (413) 323-9249 (972) 539-8914 Fax	dmears@cardinaltracking.com

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	Company	Contact Information	Email Address
8	Citation Management (Professional Account Management, LLC)	2040 W Wisconsin Ave, Suite 350 Milwaukee, WI 53233 Attn: Tim Wendler (414) 931-8528 Local Contact: Ronda Estridge (703) 200-5010	twendler@pamllc.com ; restridge@citationmanagement.com
9	Cardinal Tracking Inc.	3205 Justin Road Flower Mound, Texas 75028 800.285.3833 972.539.8914 Fax Brian Jenkins Vice President, Sales & Marketing 800-285-3833, Ext 135	bjenkins@cardinaltracking.com
10	ACS	1133 15 th Street, NW Suite 1100 Washington, DC 20005 Pedro Carroll Associate Bid Desk Coordinator 202 756-5637 202 756-5615 Fax	Biddesk.fc-sls@acs-inc.com Pedro.carroll@acs-inc.com jeff.frank@acs-inc.com ;
11	TransCore Marketing Communications	19111 Dallas Parkway, #300 Dallas, Texas 75287-3106 Electronic Vehicle Registration & Compliance Monitoring Steven R. Baumhardt 303.588.1729 720.564.1315 Fax Fleet and Asset Management Solutions Bob Frank 508.393.2762 508.393.5702 Fax	steven.baumhardt@transcore.com bob.frank@transcore.com
12	IBM Corporation	Mary Ann L. Magee Certified Client Executive 100 East Pratt Street, 3 rd Floor Baltimore, MD 21202 410 332-2335 (phone & fax)	mlmagee@us.ibm.com
13	IBM Corporation	Rich Vieth Business Development Executive 6710 Rockledge Droive, 24A1 Bethesda, MD 20817 301 803-1450 (phone & fax)	viethr@us.ibm.com

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14	Aligned Development Strategies, Inc. (ADSI)	Guy Brunetto IT Services Director Aligned Developed Strategies, Inc. 1925 K Street NW, Suite G2 Washington, DC 20006 202 659-2807 202-659-2810 (Fax)	gbrunetto@goadsi.com
15	American Traffic Solutions	James Tuton 8601 North Scottsdale Road Suite 125 Scottsdale, Arizona 85253 480 368-0900 X206 480 607-0901 Fax 602 690-2695	james.tuton@atsol.com
16	Mulvihill Intelligent Control Systems	503 Cary Avenue Staten Island, NY 10310 Phone: (410) 271-6438 William Henderson/John Petrozza 732 244-3390 (office) 410 271-6438 (cell) 718 816-7267	whendo@comcast.net
17	Unisys Corporation	Susan R. Nuzzi Public Sector Account Executive 2219 York Road, Suite 300 Timonium, MD 21093-3118 410 308-7233 410 308-7433 (Fax)	susan.nuzzi@unisys.com
18	Maryn Consulting, Inc	Greg Maryn 1200 G Street, NW, Suite 800 Washington, DC, 20005 202-494-5500 (Tel) 202-318-7670 (Fax)	greg.maryn@mci-it.com
19	Deloitte	Phil Kurinsky 200 Clarendon Street, Suite 2000 Boston, MA 02116-5091	pkurinsky@deloitte.com barkur@comcast.net

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21	CGH Technologies, Inc	Mayi EL-Maddah 600 Maryland Ave., SW Suite 460 & 695 Washington, DC 20024 Phone: (202) 741-2117 Fax: (202) 554-5263 Web Site: www.cghtech.com	mel-maddah@cghtech.com
22	b2g Solutions Inc.	Burl Williams 7346 Kensington Lane Warrenton, VA 20187 540-341-1017	admin@b2gsolutions.com Burl@b2gsolutions.com www.b2gsolutions.com
23	MicroSystems Automation Group	Steve Reznikoff : Manager in charge of Marketing Robert Mossey : Sales 6521 Arlington Boulevard Suite 410 Falls Church, Virginia 22042 Phone: 703/538-0809 ext: 14 Fax: 703/538-0809	rmossey@msag.net reznikoff@msag.net
24	Global Express Financial Services	Lyle Wolinsky V.P. Marketing and Sales 8819 Monard Drive Silver Spring, Maryland 20910 301-495-3516 800-989-6669 ext.489 Fax:301-459-3532	lylew@global-express.net
25	Thompson, Cobb, Bazillio & Associates, PC	Donald Marzullo Director, Mgmnt Consulting 1101 15th Street, N.W. Washington, D.C. 20005 202 778-3403 (O) 703 652-7164 (H) 202 415-2357 (C) 208 493-4307 (F)	dmarzullo@tcba.com

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27	NFF, Inc 8/18/04.	John R. Collier Senior Account Manager 655 15th St. NW, Suite 375 Washington DC 20005 D: 202.783.9014 C: 202.494.8404	jcollier@nffinc.com
28	Megasoft Consultants, Inc. 8/18/04	Vijay K Tanamala Principal 9302 Lee Hwy, Fairfax, Virginia 22031 USA Cell: 571-332-8670 Tel:703-877-2162 Fax: 703-934-8589	VTANAMALA@megasoft.com http://www.insys-inc.com/ www.megasoft.com
29	MVS, Inc. 8/20/04	Paulette Washington Business Development Manager 7600 Georgia Avenue, NW Suite 403 Washington, DC 20012 202 722-7981 / 7755 202 722-7982 703 898-5544	pwashington@mvsconsulting.com www.mvsconsulting.com

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